

James Chmielewski, LCPC, NCC, CADC
 1010 Lake Street – Suite 502A
 Oak Park, IL 60301
www.jc-therapy.com / jchmielewski@aol.com

SATISFACTION SURVEY

I value your opinion about the services I provide. This satisfaction survey is to evaluate your opinion about our Initial Services with you. Please take a moment to complete this survey (circle the most accurate response) and return it via the self-address stamped envelop provided. Thank you for your support.

1.)	How did you set your appointment?	1 Online	2 Live Operator	3 Voice Mail	
2.)	How easy was it to set the appointment?	1 Not	2	3	4 Very
3.)	How convenient is the location of my office?	1 Not	2	3	4 Very
4.)	How comfortable is my office?	1 Not	2	3	4 Very
5.)	So far, how professionally has your situation been handled?	1 Not	2	3	4 Very
6.)	If you used my web site for information, how helpful was it? (www.jc-therapy.com)	1 Not	2	3	4 Very
7.)	If you set an appointment online, how confident were you about the process?	1 Not	2	3	4 Very
8.)	If you set an appointment with the live operator, how confident were you about the process?	1 Not	2	3	4 Very
9.)	If you set an appointment through my voice mail, how confident were you about the process?	1 Not	2	3	4 Very
10.)	Although you are at the beginning of treatment, how confident are you about the potential success of treatment?	1 Not	2	3	4 Very
11.)	What suggestions do you have about my intake and appointment setting process?	_____			
